

(A) *GENERAL USE AND CONDITIONS*

- 1) All residents must use a roll cart that is provided by the City. No other garbage containers can be used.
- 2) All items may be disposed of in the City owned/ provided carts with the exception of poisons, acids, caustics, medical waste, dead animals, explosives, automotive fluids, paints, pesticides, fertilizer, e-waste, yard debris, or any item that may contain hot live coals or fire.
- 3) All garbage placed in roll carts must be bagged and closed.
- 4) All newly constructed residences are required to schedule delivery of roll carts from the Public Works Department.
- 5) Carts remain the property of the City. If a resident relocates, the cart is to be left at the residence. The resident is to clean the cart and leave it in the backyard for the next resident.
- 6) No person other than the owner thereof or an officer, employee, or licensee of the City shall remove or interfere with any garbage or refuse receptacle or the contents thereof.

(B) *PLACEMENT FOR COLLECTION*

- 1) The City will **NOT** collect garbage that is placed outside or on the roll cart. Trash that is not within the cart will be left at the residence.
- 2) The roll cart lid must be closed when it is placed on the street. Collection may be denied if the lid will not close due to overflowing trash.
- 3) Carts may be placed for pick up after 7:00 pm the night before the scheduled pick-up day and must be removed by 7:00 pm the day of collection.
- 4) Collection routes begin at 7:00 a.m. each morning and roll carts must be placed for collection by this time.
- 5) Carts must be placed by the roadside with the handle facing the residence and lid opening facing the street.
- 6) Carts must not be placed within three feet of obstacles preventing collection.

(C) *ADDITIONAL CANS AND FEES*

- 1) An additional roll cart may be provided for an additional fee that was set by City Council.
  - a. First roll cart - \$11.00/mo. (city resident), \$18.00 (non-resident)
  - b. Additional roll cart - \$6.00/mo. (city resident), \$9.50/mo. (non-resident)
- 2) The billing for the first cart will remain the same as the current billing structure.
  - a. The additional cart will be billed from the month it is delivered regardless of the remaining days of that month. The first payment must be made before delivery of cart.
  - b. There will be a service fee set annually by Council for late payment triggering the pick-up of any additional carts.
- 3) No residence can have more than two (2) roll carts.

(D) *CARE AND REPLACEMENT*

- 1) The roll cart and its care are each resident's responsibility at the address the cart's serial number is assigned to. It should be cleaned regularly and kept closed to keep out water.
- 2) Roll carts must be stored beside or behind the house or in an enclosure. Out of sight if possible.
- 3) At the discretion of the Public Works Director, carts that become damaged, through no fault of the City, may be required to be replaced at a fee set forth by City Council in the annual budget process.
- 4) Lost or stolen carts must be reported to the City Police as soon as possible. A refurbished or new cart will be provided.
- 5) Should the cart become damaged from use or collection, the City may replace the cart with a refurbished or new cart or repair the cart.

*(E) COLLECTION ASSISTANCE*

- 1) Due to medical necessity or hardship, roll assist service may be available with the following conditions:
  - a. The City will maintain a database of handicap residences that will need to be updated annually by the resident through a note from a medical provider or through review and discussion with Public Works staff.
    - i. Each residence with weekly assistance will have to be updated annually.
    - ii. Short-term hardships will require an end date and additional approval to extend.
  - b. No roll cart can be serviced by City personnel if service requires opening a door, gate, or similar obstacle. City collection personnel will not enter enclosures, fences, carports, or garages to service any roll cart.
  - c. City collection personnel will not enter yards when dogs are present.
  - d. City personnel will only provide roll assist service, if the cart is not overfilled.
  - e. The Public Works Director may cancel a residents roll assist service if there is a safety hazard to the City personnel present.
- 2) The City has a limited number of roll carts available. Requests for additional carts, or replacement carts, may be delayed until additional carts can be procured.